



Get Emergency Assistance

Our emergency assistance team is available 24 hours a day, 365 days a year.

Inside the US: 844-927-9265 (Toll Free)

Outside the US: +1 727-264-5657 (Collect call)

Email: emergency@tinleg.com

Website: tinleg.com/emergencyassistance

In the event of a life-threatening emergency, contact the local emergency services at your destination immediately.

File a Claim

You can report your claim online 24 hours a day, 365 days a year.

Report Your Claim Online: tinleg.com/report-claim

Our licensed claims representatives are available weekdays from 8:00am to 4:00pm ET.

Inside the US: 844-240-1233 (Toll free)

Outside the US: +1 727-260-5012 (Collect call)

Email: claims@tinleg.com

Tin Leg Customer Service

Hours: 8:00am - 10:00pm ET, 7 days a week

Phone: 844-240-1233 | **Email:** info@tinleg.com | **Website:** tinleg.com

STARR INDEMNITY & LIABILITY COMPANY

SCHEDULE OF BENEFITS

Plan: CRUISE

We will provide the coverage described in this Policy and listed below.

BENEFITS	MAXIMUM BENEFIT LIMITS
	Per Person
Trip Cancellation	Up to 100% of Trip Cost Insured: Maximum Trip Cost: \$30,000 Maximum Benefit Amount: \$30,000 Maximum Trip Length: 60 Days
Trip Interruption	Up to 150% of Trip Cost Maximum Trip Cost: \$30,000 Maximum Benefit Amount: \$45,000
Trip Delay	Minimum 6 hours delay Maximum of \$2,000 Daily Limit: \$150
Missed Connection	Minimum 3 hours delay Maximum \$500 per Covered Trip
Baggage Delay	Minimum 24 hours delay Maximum \$500 Daily Limit of \$100 Primary Coverage
Baggage and Personal Effects	Up to \$500 per Covered Trip Deductible: \$0.00 Per Article Limit: Up to \$250 Combined Aggregate Limit: 50% of Baggage and Personal Effects benefit; see list of specialty items under Section IV. Coverages.
Pet Kennel Delay	Maximum per Day: \$200 Maximum Benefit: \$400 Maximum Days: 2
Itinerary Change	\$250 Maximum per Covered Trip
Itinerary Change Pre-Paid Excursion	Up to \$250 Maximum per Covered Trip
Missed Port of Call	3 Minimum hours delay Up to \$500 per Covered Trip
Travel Inconvenience	\$100 per insured per Covered Trip
Accidental Death & Dismemberment Exposure and Disappearance	Principal Sum: \$10,000 Included
Travel Medical Expense	\$100,000 Deductible: \$0.00 Dental Expense Only: Up to \$500 Advance Payment to Hospital: \$5,000 Primary Coverage
Emergency Medical Evacuation	\$250,000

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	3 Days Hospitalized to trigger additional benefits, see policy for details
Repatriation of Remains	\$250,000
Pre-Existing Conditions Waiver	Included when conditions are met, see policy for details
Optional Endorsements available for additional premium	See Confirmation of Coverage
Renters Collision Insurance (CDW) Deductible	\$50,000 \$100 Deductible
Trip Cancellation for Any Reason (CFAR)	75% of Trip Cost Insured Maximum Trip Cost: \$30,000 Up to a Maximum Benefit Amount: \$22,500
Trip Interruption for Any Reason (IFAR)	50% of Trip Cost Insured Maximum Trip Cost: \$30,000 Up to a Maximum Benefit Amount: \$15,000
Optional Benefit Limit Upgrade for additional premium	See Confirmation of Coverage
Emergency Medical Evacuation	\$500,000 Maximum
Emergency Medical Evacuation	\$1,000,000 Maximum
Accidental Death & Dismemberment Exposure and Disappearance	\$50,000 Maximum
Travel Medical Expense	\$250,000 Maximum

Assistance Company: Falck

See Confirmation of Coverage of additional details

TERRITORY: This **Policy** applies to an insured event anywhere in the world unless specifically limited by **Us** through endorsement or where the **Insured** or any beneficiary under this **Policy** is a citizen or instrumentality of the government or any country(ies) against which any laws and/or regulations governing this **Policy** and/or **Us** have established any embargo or other form of economic sanction which has the effect of prohibiting **Us** from providing insurance coverage, transacting business with or otherwise offering economic benefits to the **Insured** or any other beneficiary under this **Policy**. No benefits or payments will be made to any beneficiary(ies) who is/are declared unable to receive economic benefits under the laws and/or regulations governing this **Policy** and/or **Us**.

TRAVEL INSURANCE POLICY

CRUISE PLAN

This **Policy** is issued in consideration of enrollment and payment of the premium due. This **Policy** describes all of the travel insurance benefits underwritten by Starr Indemnity & Liability Company. This **Policy** is a legal contract between **You** (herein referred to as **You** or **Your**) and **Us**. It is important that **You** read **Your Policy** carefully. Insurance benefits vary from program to program. Please refer to the Schedule of Benefits. It provides **You** with specific information about the program **You** purchased.

FREE LOOK

You may cancel insurance under the **Policy** by giving **Our Administrator** or **Us** notice, personally or by mail, of cancellation within 14 days from the date **Your Policy** is purchased. If by mail, the notice or return of the **Policy** is effective upon being postmarked, properly addressed and postage prepaid. If **You** have not yet departed on **Your Trip** and **You** have not filed a claim under the **Policy**, **We** will refund **Your** premium paid within 10 days of receipt of **Your** cancellation. After this 14 day period, the premium is non-refundable. **We** will consider the **Policy** void as though it had never been issued.

After this 14 day free look, the payment for this **Policy** is non-refundable, except in the following circumstances:

- a. The **Travel Supplier** cancels or changes the dates of **Your Covered Trip** and all penalties are waived. **Your** premium is refunded on a pro rata basis; or
- b. **Your** death. **We** will refund **Your** premium paid.

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SECTION I. GENERAL DEFINITIONS

Accident means a sudden, unexpected, unusual, specific event that occurs at an identifiable time and place during the **Covered Trip** and also includes a mishap to a conveyance in which **You** are traveling.

Accidental Injury means bodily injury caused by an **Accident**, directly and independently of all other causes and sustained on or after the **Effective Date** and on or before the **Scheduled Return Date**. Benefits for **Accidental Injury** will not be paid for any **Loss** caused by **Sickness** or other bodily diseases or infirmity.

Actual Cash Value means purchase price less depreciation.

Actual Departure Date means the date on which **You** leave on the **Covered Trip**.

Administrator means the organization with whom **We** have contracted to service **Your Policy**.

Adventure Activities means leisure and non-professional sports activities in:

- a. Mountain climbing over fifteen thousand (15,000) feet;
- b. Scuba diving for **Qualified Divers** greater than a maximum depth of forty (40) meters (one hundred thirty-one (131) feet) and for **Unqualified Divers** greater than a maximum depth of thirty (30) meters (ninety-eight (98) feet);

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- c. White or black water rafting (Grades one (1) – four (4));
- d. Water skiing;
- e. Off-trail and back country skiing and snowboarding);
- f. Snowmobiling.

Assistance Company means the service provider with whom **We** have contracted to coordinate and deliver emergency travel assistance, medical evacuation and repatriation.

Baggage means luggage and personal effects and possessions whether owned, borrowed or rented, and taken by **You** on the **Covered Trip** including:

- a. Traveling documents;
- b. Musical instruments.

Bankruptcy means the filing of a petition for voluntary or involuntary **Bankruptcy** in a court of competent jurisdiction under Chapter 7 or Chapter 11 of the United States Bankruptcy Code 11 U.S.C. Subsection 101 et seq.

Business Equipment means property that is used in trade, business or for the production of income; or property or components of goods that are offered for sale or trade, including but not limited to:

- a. Printed business documents;
- b. Meeting agendas;
- c. Sales presentations;
- d. Product samples;
- e. Laptops;
- f. Visual aids;
- g. Projectors; or
- h. Electronics.

Coverage applies to the items that are owned by **You**, or by the business, or rented for use on the **Covered Trip**.

Cancellation Penalties means **Trip Costs**:

- a. Which are not refundable by the **Travel Supplier**, or are subject to restrictions;
- b. Which are paid by **You** or on **Your** behalf prior to **Your Covered Trip Departure Date**, or which **You** are obligated, or later become obligated, to pay as a result of cancelling or interrupting the **Covered Trip**;
- c. Which are identified by **You** during enrollment; and
- d. For which insurance was purchased.

These will also include any subsequent pre-paid **Payments or Deposits** paid by **You** or on **Your** behalf for the same **Covered Trip**, however, **You** must notify **Us** of these payments and pay the additional cost within 15 days of **Initial Trip Payment**.

Change in Your Trip Itinerary means that **Your Cruise** has a documented change of port of call from the scheduled itinerary.

Checked Baggage means a piece of **Baggage** for which a claim check has been issued to **You** by a **Common Carrier**.

City means an incorporated municipality having defined borders and does not include the high seas, uninhabited areas or airspace.

Civil Disorder means a group of people acting in revolt, coup, rebellion or resistance against an established government or civil authority.

Common Carrier means any regularly scheduled land, sea, and/or air conveyance operating under a valid license for the transportation of passengers for hire.

Complications of Pregnancy means conditions requiring **Hospital** admission whose diagnoses are distinct from pregnancy but are adversely affected by pregnancy or are caused by pregnancy. These conditions include:

- a. Acute nephritis;
- b. Nephrosis;
- c. Cardiac decompensation;
- d. Missed abortion;
- e. Nonelective cesarean section;
- f. Ectopic pregnancy which is terminated;
- g. Spontaneous termination of pregnancy which occurs during a period of gestation in which a viable birth is not possible; and
- h. Similar medical and surgical conditions of comparable severity.

Complications of Pregnancy do not include:

- a. False labor;
- b. Occasional spotting;
- c. **Physician**-prescribed rest during the period of pregnancy;
- d. Morning sickness;
- e. Hyperemesis gravidarum;
- f. Preeclampsia; and
- g. Similar conditions associated with the management of a difficult pregnancy not constituting a nosologically distinct **Complication of Pregnancy**.

Confined means **You** are restricted from disembarking from a **Cruise** ship.

Confirmation means the written **Reservation** of **Travel Arrangements** at a **Destination** or on a **Common Carrier**.

Covered Expenses means expenses incurred by **You** that are:

- a. For **Medically Necessary** services, supplies, care or treatment;
- b. Due to a **Covered Sickness** or **Accidental Injury**;
- c. Prescribed, performed or ordered by a **Physician**;
- d. **Reasonable and Customary Charges**;
- e. Incurred while insured under the **Policy**; and
- f. That do not exceed the maximum limits shown on the Schedule of Benefits for the relevant stated benefit.

Covered Sickness means an illness or disease that is diagnosed or treated by a **Physician** on or after the **Effective Date** and while **You** are covered under the **Policy** in accordance with the terms and provisions of this **Policy**.

Covered Trip means a **Trip** for which **You** request insurance coverage and pay the required premium and includes the date of travel shown on **Your Confirmation** letter for which **You** purchased this plan. Travel must be more than 100 miles from **Your Primary** or **Secondary Residence**. Maximum **Covered Trip** duration is 60 days. The **Covered Trip** must start from **Your Primary Residence** or **Your Secondary Residence**.

Cruise means any **Prepaid** sea/ocean and/or inland waterway arrangements made by the **Travel Supplier**.

Deductible means the dollar amount **You** must contribute to the **Loss**.

Default means a material failure or inability to provide contracted services due to financial insolvency.

Departure Date means the date on which **You** are scheduled to leave on the **Covered Trip**. This date is specified in the travel documents.

Dependent Child(ren) means **Your** child(ren), including an unmarried child, grandchild, stepchild, legally adopted child, foster child, or a child for whom you have been appointed legal guardian who is under the age of 25 and primarily dependent

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on You for support and maintenance. **Dependent Child(ren)** also includes a child of any age who is disabled and fully dependent on You for support and maintenance.

Destination means any place **You** are scheduled to travel to on **Your Covered Trip**, as shown on the travel documents.

Domestic Partner means a person, at least 18 years of age, with whom **You** have been living in a spousal relationship with evidence of cohabitation for at least 6 continuous months prior to the **Effective Date**.

Economy Fare means the lowest published rate for an economy ticket.

Effective Date means the date and time **Your** coverage begins, as outlined in Section III. Eligibility and Period of Coverage of the **Policy**.

Emergency Medical Evacuation means that the **Assistance Company** has determined that **Your** medical condition warrants immediate **Transportation** from the place where **You** are **Injured** or **Sick** during a **Covered Trip** to the nearest **Hospital** where appropriate medical treatment can be obtained.

Emergency Sickness means an illness or disease that is diagnosed by a legally licensed **Physician** and that meets all of the following criteria:

- a. there is a present severe or acute symptom requiring immediate care and the failure to obtain such care could reasonably result in serious deterioration of **Your** condition or place **Your** life in jeopardy;
- b. the severe or acute symptom occurs suddenly and unexpectedly; and
- c. the severe or acute symptom occurs while **Your** coverage is in force and during **Your Covered Trip**.

Emergency Treatment means necessary medical treatment, including services and supplies that must be performed during the **Covered Trip** due to the serious and acute nature of the **Accidental Injury** or **Covered Sickness**.

Epidemic means an outbreak of a contagious illness or disease that spreads rapidly and widely and has been identified as an epidemic by the Centers for Disease Control (CDC) or World Health Organization (WHO).

Escort means a medically trained professional who is approved by **Us** and is contracted to accompany and provide medical care to an ill or **Injured** person while they are being transported.

Event means an entertainment, theatrical, or recreational event for which a **Ticket** is purchased by **You**.

Excluded Countries means any country where providing coverage or paying a claim would expose **Us, Our** parent company, or **Our** parent company's ultimate controlling entity, to any sanction, prohibition or restriction under the United Nations resolutions or the trade or economic sanctions, laws or regulations of the United States of America.

Experimental or Investigative means treatments, devices or prescription medications which are recommended by a **Physician** but are not considered by the medical community as a whole to be safe and effective for the condition for which the treatments, devices or prescription medications are being used. This includes any treatments, procedures, facilities, equipment, drugs, drug usage, devices, or supplies not recognized as accepted medical practice, and any of those items requiring federal or other government agency approval not received at the time of services are rendered.

Golf/Golf Course means the recreation of playing **Golf** on an officially registered **Golf** course measuring over 4,000 yards with a par rating of at least 68 for 18 holes of play, which is accessed by a **Prepaid** use **Ticket** for rounds, play time, and/or use or admission. This does not include miniature, executive or par-3 courses.

Home Country means the country or territory as shown on **Your** passport.

Hospital means a facility that:

- a. Holds a valid license if it is required by the law;

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- b. Operates primarily for the care and treatment of sick or injured persons as in-patients;
- c. Has a staff of 1 or more **Physicians** available at all times;
- d. Provides 24 hour nursing service and has at least 1 registered professional nurse on duty or call;
- e. Has organized diagnostic and surgical facilities, either on the premises or in facilities available to the **Hospital** on a pre-arranged basis;
- f. Is not primarily a nursing care facility, rest home, convalescent home or similar establishment or any separate ward, wing or section of a **Hospital** used as such; and
- g. Is not a treatment or rehabilitation facility for drug addiction or alcohol abuse.

Hospitalized or Hospitalization means admitted to a **Hospital** overnight or where the patient is charged by the **Hospital** for a minimum of one day of inpatient charges.

Host Country means a country or territory **You** are visiting, shown on **Your** itinerary, and which is not **Your Home Country**.

Host at Destination means a person with whom **You** are sharing pre-arranged overnight accommodations at the host's usual principal place of residence.

Hotel/Motel means any establishment used for the purpose of temporary, overnight lodging for which a fee is paid and **Reservations** are required.

Immediate Family Member means **Your** or **Your Traveling Companion's**:

- a. **Spouse**, civil union partner or **Domestic Partner**;
- b. **Dependent Child**;
- c. Siblings;
- d. Parents;
- e. Daughter or son;
- f. Grandparent, step-grandparent, grandchild, or step-grandchild;
- g. Step-child, step-sibling, or step-parent;
- h. Parent-in-law;
- i. Daughter-in-law or son-in-law;
- j. Brother-in-law or sister-in-law;
- k. Aunt or uncle;
- l. Niece or nephew; or
- m. Legal guardian;

Inaccessible means **You** cannot reach **Your Destination** by the original mode of transportation.

Inclement Weather means any **Severe Weather** condition that delays the scheduled arrival or departure of a **Common Carrier**.

Initial Trip Payment means the first **Payment or Deposit** made to **Your Travel Supplier** toward the cost of **Your Covered Trip**, regardless of whether this payment is refundable. A "good faith deposit" or a "holding payment" is not considered the **Initial Trip Payment** until the payment is applied to confirmed dates of travel. The date the **Initial Trip Payment** is made will be day one (1) of the period during which additional insurance options may be purchased.

Injury or Injured means a bodily **Injury** caused by an **Accident** occurring while **Your** coverage under this **Policy** is in force and resulting directly and independently of all other causes of **Loss** covered by this **Policy**. The **Injury** must be verified by a **Physician**.

Insured means a person who has enrolled for insurance under this **Policy**.

Land/Sea/Air Arrangements means **Your** land, sea, and/or air arrangements booked through the **Travel Supplier** for **Your Covered Trip**.

Loss means an **Injury** or **Unforeseen Event** or incident (subject to the exceptions contained in the following sentences) sustained by **You** as a direct result of one or more of the events against which **We** have undertaken to compensate **You**. **Loss** does not include lost profits or lost revenues of any kind, business interruption damages, or any pain and suffering damages.

Man-made Disaster means a disaster not of natural causes resulting from human error, actions or negligence.

Medically Necessary means that a treatment, service or supply is:

- a. Essential for diagnosis, treatment or care of the **Accidental Injury** or **Covered Sickness** for which it is prescribed or performed;
- b. Meets generally accepted standards of medical practice; and
- c. Ordered by a **Physician** and performed under his or her care, supervision or order.

Natural Disaster means flood, fire, hurricane, tornado, earthquake, tsunami, volcanic eruption, blizzard or avalanche that is due to natural causes.

Necessary Personal Effects means items such as clothing and toiletry items that are included in **Your Checked Baggage** and are required for the **Your Covered Trip**. **Necessary Personal Effects** do not include jewelry, perfume or alcohol.

Owned or Rented Vehicle means a self-propelled private passenger motor vehicle which is of a type both designed and required to be licensed for use on the highways of any state or country. An **Owned Vehicle** is leased by **You** for 365 consecutive days or more or owned by **You**. A **Rented Vehicle** is a vehicle rented or leased by **You** for 364 days or less, and for which a **Rented Vehicle Agreement** is signed by **You**. **Owned or Rented Vehicle** does not include any motor vehicle which is used in mass or public transit.

Pandemic means an **Epidemic** over a wide geographic area that affects a large portion of the population and has been identified as a pandemic by the Centers for Disease Control (CDC) or World Health Organization (WHO).

Payments or Deposits means the cash, check or credit card amounts actually paid for **Your Covered Trip**. **Payments or Deposits** do not include certificates; vouchers; frequent traveler rewards, miles or points; discounts and/or credits applied (in part or in full) towards the cost of **Your Covered Trip**.

Pet means a domesticated dog or cat that is kept in the home for companionship and not for commercial purposes.

Physician means a licensed health care provider of medical, surgical or dental services acting within the scope of his or her license and rendering care or treatment to **You** that is appropriate for **Your** medical condition(s) and locality where the services are provided. The treating **Physician** may not be **You**, a **Traveling Companion** or an **Immediate Family Member**.

Policy means this individual **Policy** document, the Schedule of Benefits, and any endorsements, riders or amendments that will attach during the period of coverage.

Pre-Existing Condition means any **Accidental Injury**, **Sickness** or condition of **You**, **Your Traveling Companion**, **Your Immediate Family Member**, or **Pet** booked to travel with **You** for which medical advice, diagnosis, care or treatment was recommended or received within the 180-day period ending on the **Effective Date**. **Sicknesses** or conditions are not considered pre-existing if the **Sickness** or condition for which prescribed drugs or medicine is taken remains controlled without any change in the required prescription throughout the entire 180-day period ending on the **Effective Date** and no medical advice, diagnosis, care or treatment has otherwise been received.

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Change in prescribed medication means the dosage or frequency of a medication has been reduced, increased or new medications have been prescribed due to the worsening of an underlying condition that is being treated with the medication, unless the change is:

- a. Between a brand name and a generic medication with comparable dosage; or
- b. An adjustment to insulin or anti-coagulant dosage.

Prepaid means **Payments or Deposits** paid by **You** to a **Travel Supplier** for **Travel Arrangements** for **Your Covered Trip** prior to **Your Actual Departure Date** or **Scheduled Departure Date**. **Payments or Deposits** for shore excursions, theater, concert or event **Tickets** or fees, or sightseeing, if such arrangements are made during **Your Covered Trip** and are to be used prior to the **Scheduled Return Date** of **Your Covered Trip** are not considered **Prepaid** as defined herein.

Primary means **We** will pay first but reserve the right to recover from any other insurance carrier with which **You** may be covered.

Primary Residence means **You** or **Your Traveling Companion's** fixed, permanent and main home for legal and tax purposes. **Primary Residence** is where **You** or **Your Traveling Companion** are leaving from to start **Your Covered Trip**.

Public Transportation means a system of transport for passengers by group travel systems available for use by the general public, ie: city buses, trolleybuses, passenger trains, rapid transit and ferries.

Qualified Diver means a diver that is certified by a recognized scuba diving authority such as the Professional Association of Diving Instructors.

Quarantine means a mandatory involuntary confinement, by order or other official directive of a government, public or regulatory authority, or the captain of a commercial vessel on which **You** are booked to travel during **Your Covered Trip**, which is intended to stop the spread of a contagious disease to which **You** or **Your Traveling Companion** may have been exposed. **Quarantine** does not include stay at home, shelter in place or other similar orders issued to the general public by local, state, or federal authorities.

Real or Personal Property means a **Rental Property** and its contents.

Reasonable Additional Expenses means expenses for:

- a. Meals;
- b. Essential telephone calls;
- c. Local transportation (taxi fares, mass transit, rental vehicle, etc.);
- d. Parking costs;
- e. Internet usage fees; and
- f. Lodging,

which are necessarily incurred as the result of a **Trip** delay and which are not provided by the **Common Carrier** or any other party free of charge.

Reasonable and Customary / Reasonable and Customary Charges means an expense that:

- a. Is charged for treatment, supplies or **Medically Necessary** services to treat **Your** condition;
- b. Does not exceed the usual level of charges for similar treatment, supplies or medical services in the locality where the expense is incurred; and
- c. Does not include charges that would not have been made in the absence of insurance.

In no event will the **Reasonable and Customary Charges** exceed the actual amount charged.

Refund means:

- a. Cash returned to **You** by the supplier;
- b. Any credit or voucher for future **Events You** receive or are entitled to receive from the supplier; or

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c. Any credits, recoveries or reimbursements **You** receive or are entitled to receive from **Your** employer, another insurance company, a credit card issuer or any other institution.

Rental Vehicle Agreement means the entire contract into which **You** enter when renting or leasing a vehicle from a rental car or leasing agency that describes in full all of the terms and conditions of the rental, as well as the responsibility of all parties under the agreement. The period of the **Rental Vehicle Agreement** may not exceed 364 days.

Reservation means a confirmed stay at a **Hotel**, resort, **Pet** kennel with a confirmed arrival date and a confirmed **Departure Date** made through the **Travel Supplier, Travel Arranger**.

Return Date means the date on which **You** are scheduled to return to the point where the **Covered Trip** started or to a different specified **Return Destination**. This date is specified in the **Covered Trip** itinerary.

Return Destination means **Your Primary Residence** or the place to which **You** expect to return from **Your Covered Trip** as shown in the **Covered Trip** itinerary .

Scheduled Departure Date means the date on which **You** are originally scheduled to leave on the **Covered Trip**.

Scheduled Return Date means the date on which **You** are originally scheduled to return to the point of origin or to a different final destination or to **Your Primary Residence** from a **Covered Trip**.

Secondary Residence means **Your** or **Your Traveling Companion's** home in the United States that is owned by **You** or **Your Traveling Companion** and used by **You** or **Your Traveling Companion** at least 30 days per calendar year.

Severe Weather means hazardous weather conditions including but not limited to windstorms, hurricanes, tornadoes, fog, hailstorms, rainstorms, snowstorms, or ice storms.

Sickness means an illness or disease diagnosed or treated by a **Physician** after **Your Effective Date** under this **Policy**. **Sickness** does not include mental, nervous or psychological disorder.

Sportsman's Equipment means:

- a. Hunting equipment including, but not limited to guns, bows and arrows;
- b. Fishing equipment including, but not limited to rods, reels and tackle;
- c. Ski gear, including, but not limited to skis, ski poles, ski bindings, boots and snowboards;
- d. **Golf** equipment including, but not limited to golf clubs and golf balls; and
- e. Any other similar gear or equipment utilized by **You** for similar activities during the **Covered Trip**. This includes such equipment that is used by **You** on **Your Covered Trip** whether owned, borrowed or rented.

Spouse means **Your** legal spouse, civil union partner, or **Domestic Partner**.

Stay means the duration of time from the date **You** check in at the **Rental Property** to the date **You** check out of the **Rental Property**.

Strike means a stoppage of work:

- a. Announced, organized and sanctioned by a labor union; and
- b. That interferes with the normal departure and arrival of a **Common Carrier**.

Strike specifically includes work slowdowns and sickouts.

Terrorist Incident means an act of violence that is deemed terrorism by the U.S. Department of State, or that is committed by any person acting on behalf of, or in connection with, any organization which is classified as a Foreign Terrorist Organization by the U.S. Department of State. The following are not considered **Terrorist Incidents**: an act of war (declared or undeclared), **Civil Disorder**, or riot. Not all acts of violence, even when committed by known terrorist

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organizations, are considered **Terrorist Incidents** for the purpose of this definition. Any act of violence will only be declared a **Terrorist Incident** if/when the US Department of State declares it so.

Ticket means a **ticket** issued on paper or in electronic documentation to an entertainment, theatrical or recreational **Event** and paid for in full by **You**.

Ticket Cost means the total amount paid for the **Ticket**, including any service and handling fees. **Ticketholder** means **You** or the person who receives an **Event Ticket** from **You** to attend an **Event**.

Transportation means any land, sea or air conveyance required to transport **You** during an **Emergency Medical Evacuation**. Transportation includes, but is not limited to, **Common Carrier**, air ambulances, land ambulances and private motor vehicles.

Travel Arrangements means:

- a. **Transportation**;
- b. Accommodations; and
- c. Other specified services arranged by the **Travel Supplier** or **You** or others for **Your Covered Trip**.

Travel Arranger means the agent or agency that is responsible for ordering and making financial exchange for **Travel Arrangements**.

Traveling Companion means person(s) named and traveling under the same **Reservation** as **You** (to a maximum of six(6) persons including **You**). Note: A group or tour leader is not considered a **Traveling Companion** unless **You** are sharing room accommodations with the group or tour leader.

Travel Supplier means any entity that provides travel services or **Travel Arrangements**.

Trip means a period of travel at least 100 miles from **Your Primary Residence** or **Your Secondary Residence** for a trip duration as shown in the Schedule of Benefits. **Your Trip** must have a defined **Departure Date** and **Return Date**.

Trip Cost means dollar amount of **Trip Payments or Deposits**, which are subject to **Cancellation Penalties**, paid by **You** prior to **Your Covered Trip Departure Date**. The **Trip Cost** is specified in the Schedule of Benefits provided by **Your Travel Supplier**.

Trip Payments or Deposits means the total **payment or deposit** made to **Your Travel Supplier** toward the cost of **Your Covered Trip**, regardless of whether this payment is refundable.

Unforeseen means not anticipated or expected.

Unforeseen Event means an event that is not an anticipated or expected occurrence.

Uninhabitable means:

- a. The building or structure itself is unstable and there is a risk of collapse in whole or part;
- b. There is exterior or structural damage allowing elemental intrusion, such as rain, wind, hail or flood;
- c. Immediate safety hazards have yet to be cleared, such as debris or downed electrical lines;
- d. The property is without electricity, gas, sewer service or water for twenty-four (24) hours or more; or
- e. Local government authorities have issued a mandatory evacuation.

Unqualified Diver means a diver who is not certified by a recognized scuba diving authority such as the Professional Association of Diving Instructors

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Unused means **Your** financial **Loss** of any whole, partial or prorated **Prepaid** non-refundable components of a **Covered Trip** that are not depleted or exhausted, including award travel expenses.

We, Us, Our means Starr Indemnity & Liability Company and its agents.

Winter Activities means:

- a. Glacier walking;
 - b. Dog sled rides;
 - c. Ice climbing;
 - d. Ice curling;
 - e. Ice diving;
 - f. Ice hockey;
 - g. Speed skating;
 - h. Tobogganing; or
- Any activity materially similar to those activities described herein.

You and **Your** means the **Insured**.

SECTION II. GENERAL PROVISIONS

The following provisions apply to all coverages:

SUIT AGAINST US: No legal action related to a claim can be brought against **Us** until 60 days after **We** receive Proof of Loss. No legal action related to a claim can be brought against **Us** unless there has been full compliance with all of the terms of this **Policy** and no more than 2 years after the time required for giving Proof of Loss.

MISREPRESENTATION AND FRAUD: No oral or written misrepresentation made by **You**, or on **Your** behalf, in the negotiation of insurance, will be deemed material, or defeat or avoid this **Policy**, or prevent its attaching, unless made with intent to deceive and defraud, or unless the matter misrepresented increases the risk of loss.

SUBROGATION: To the extent **We** pay for a **Loss** suffered by **You**, **We** will take over the rights and remedies **You** had relating to the **Loss**. **You** must help **Us** to preserve **Our** rights against those responsible for the **Loss**. This may involve signing any papers and taking any other steps **We** may reasonably require. If **We** take over **Your** rights, **You** (or **Your** designated representative if a minor) must sign an appropriate subrogation form supplied by **Us**. **We** will not retain any payments until **You** have been made whole with regard to any claim payable under the **Policy**. **Our** rights do not apply against any person insured under this or any other policy **We** issue with respect to the same occurrence or loss if the loss arose out of non-intentional acts of such persons.

CONTROLLING LAW: Any part of the **Policy** that conflicts with the state law where the **Policy** is issued is changed to meet the minimum requirements of that law.

PREMIUM: The required premium must be paid to **Us**, **Our** agent or to the **Travel Supplier** prior to the **Scheduled Departure Date** of the **Covered Trip**.

PRIMARY INSURANCE: The insurance provided by this **Policy** for all coverages will be paid on a **Primary** basis. This is subject to recovery. **We** will pay the claim first then seek to recover any payments made by a third party.

INSURANCE WITH OTHER INSURERS: If there is other valid coverage, not with **Us**, providing benefits for the same **Loss** on a provision of service basis or on an expense incurred basis and of which **We** have not been given written notice prior to the occurrence or commencement of **Loss**, the only liability under any expense incurred coverage of this **Policy** shall be limited to such proportion of the **Loss** as the amount that would otherwise have been payable hereunder plus the total of the like amounts under all such other valid coverages for the same **Loss** for which **We** had notice bears to the total

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like amounts under all valid coverages for such **Loss**, and for the return of such portion of the premiums paid as shall exceed the pro-rata portion for the amount so determined. For the purpose of applying this provision when other coverage is on a provision of service basis, the "like amount" of such other coverage shall be taken as the amount that the services rendered would have cost in the absence of such coverage.

ENTIRE CONTRACT: This **Policy** and any attachments represent the entire contract between **You** and **Us**.

SECTION III. ELIGIBILITY AND PERIOD OF COVERAGE

ELIGIBILITY: Each **Insured** must enroll for his or her own insurance and pay any premium due. If a minor **Dependent Child** is traveling with **You**, **You** must complete an application for the child and pay any premium due. If accepted by **Us**, each person will become an **Insured**. **You** must be a U.S. resident to purchase this **Policy**.

EFFECTIVE DATE AND POLICY TERM: The **Effective Date** of **Your Policy** is shown in the confirmation of insurance.

When Your Coverage for Benefits Begins:

Subject to payment of any premium due:

- a. For Trip Cancellation: **Coverage** begins at 12:01 A.M. local time, at **Your** location on the day after the required premium for such coverage is received by **Us** or **Our Administrator** or **Travel Supplier** as shown in the **Confirmation**. Coverage ends at the point and time of departure on **Your Scheduled Departure Date**.
- b. For Trip Delay: **Coverage** is in force while en route to the **Covered Trip** from **Your** home and also while en route from the **Covered Trip** to **Your** home.
- c. For all other coverages: **Coverage** begins at the later of the time of **Your** departure on the **Scheduled Departure Date**; or **Your** actual departure for **Your Covered Trip**.

When Your Coverage Ends:

Coverage is effective for the stated term shown in the **Confirmation**. In addition, **Your** coverage will end at 11:59 P.M. local time on the earliest of the following dates:

- a. the date **You** cancel **Your Covered Trip**;
- b. the **Scheduled Return Date** as stated on the travel tickets;
- c. the date **You** return to **Your** origination point if prior to the **Scheduled Return Date**; or
- d. the date **You** leave or change **Your Covered Trip** (unless due to **Unforeseen** and unavoidable circumstances covered by the **Policy**).

If **You** extend the **Return Date**, coverage will terminate at 11:59 P.M., local time, at **Your** location on the **Scheduled Return Date**.

EXTENDED COVERAGE:

All coverage under the **Policy** except Trip Cancellation and Trip Cancellation for Any Reason will be extended if:

- a. **Your** entire **Covered Trip** is covered by the **Policy**; and
- b. **Your** return is delayed by an **Unforeseen Event** specified under Trip Cancellation, Trip Interruption or Trip Delay.

If coverage is extended for the above referenced reasons, coverage will end on the earliest of:

- (a) the date **You** reach **Your Return Destination**; or
- (b) 7 days after the date the **Covered Trip** was scheduled to be completed, unless **Hospitalized. Emergency Medical Evacuation**, if required, would be covered.

If **You** are **Hospitalized** beyond **Your Scheduled Return Date**, this coverage will be extended to the earlier of:

- a. When all benefits payable have been depleted/exhausted;

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- b. **You** are released from the medical facility and have been ordered/approved by a **Physician** to be transported or return to **Your Primary Residence** (coverage will remain in effect until **You** reach **Your Primary Residence**); or;
- c. Thirty (30) days.

SECTION IV. COVERAGES

We will provide the coverage described in this Policy only if it is listed on the Schedule of Benefits.

ACCIDENTAL DEATH AND DISMEMBERMENT

We will pay benefits for **Accidental Injuries** resulting in a **Loss** as described in the below Table of Losses, that occurs while **You** are on a **Covered Trip**. The **Loss** must occur within 365 days after the date of the **Accident** causing the **Loss**. The Principal Sum is shown in the Schedule of Benefits.

If more than one **Loss** is sustained as the result of an **Accident**, the amount payable shall be the largest amount of a sustained **Loss** shown in the Table of Losses.

TABLE OF LOSSES

Loss of:	Percentage of Principal Sum:
Life	100%
Both hands or both feet	100%
Sight of both eyes	100%
One hand and one foot	100%
Either hand or foot and sight of one eye	100%
Either hand or foot	50%
Sight of one eye	50%
Speech and hearing in both ears	100%
Speech	50%
Hearing in both ears	50%
Thumb and index finger of same hand	25%

Loss with regard to:

- a. Hand or foot, means actual complete severance through and above the wrist or ankle joints;
- b. Eye means an entire and irrecoverable **Loss** of sight; and
- c. Speech or hearing means entire and irrecoverable **Loss** of speech or hearing of both ears.

No benefit is payable for **Loss** resulting from or due to stroke, cerebral vascular or cardiovascular **Accident** or event; myocardial infarction (heart attack); coronary thrombosis or aneurysm.

EXPOSURE: We will pay benefits for covered **Losses** that result if **You** are unavoidably exposed to the elements due to an **Accident**. The **Loss** must occur within 365 days after the event that caused the exposure.

DISAPPEARANCE: We will pay benefits for **Loss** of life if **Your** body cannot be located one year after **Your** disappearance due to an **Accident**.

BAGGAGE DELAY

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We will pay **You** for the expense of replacing **Necessary Personal Effects**, up to the maximum shown on the Schedule of Benefits, if **Your Checked Baggage** is delayed or misdirected by a **Common Carrier** for more than the number of hours shown on the Schedule of Benefits, while on a **Covered Trip**, except for return travel to **Your Primary Residence**.

This coverage is conditioned on **You** being a ticketed passenger on a **Common Carrier**. All claims must be verified by the **Common Carrier** who must certify the delay or misdirection. Receipts for the purchase or replacement of **Necessary Personal Effects** must accompany any claim.

Baggage Delay Proof of Loss

You must provide **Us** or **Our Administrator** with the following:

- a. An incident report filed with the **Common Carrier** confirming the delay;
- b. Receipts for the expenses being claimed. If receipts are unavailable, other sufficient documentation such as a credit card statement;
- c. Documentation showing any received or expected settlements, refunds or credits for this **Loss** from any other party; and
- d. **You** must provide documentation of the delay or misdirection of **Baggage** by the **Common Carrier**.

In addition to the General Limitations and Exclusions, the following exclusions apply to the Baggage Delay Benefit.

We will not provide benefits for any loss or damage to:

1. Animals;
2. Automobiles and automobile equipment;
3. Boats or other vehicles or conveyances;
4. Trailers;
5. Motors;
6. Motorcycles;
7. Aircraft;
8. Bicycles (except when checked as **Baggage** with a **Common Carrier**);
9. Eyeglasses, sunglasses or contact lenses;
10. Artificial teeth and dental bridges;
11. Hearing aids;
12. Prosthetic limbs;
13. Keys, money, stamps, securities and documents;
14. Tickets for entertainment events or other source of leisure activities;
15. Art objects and musical instruments;
16. Consumables including medicines, perfumes, cosmetics, and perishables;
17. Professional or occupational equipment or property, whether or not electronic **Business Equipment**;
18. **Sportsman's Equipment**;
19. Cellphones, computer and computer hardware or software; electronic computer devices; or
20. Property illegally acquired, kept, stored or transported.

No benefits will be paid for any loss for, caused by, or resulting from:

1. Wear and tear or gradual deterioration;
2. Breakage of brittle or fragile articles;
3. Insects or vermin;
4. Inherent vice or damage while the article is actually being worked upon or processed;
5. Confiscation or expropriation by order of any government;
6. Radioactive contamination;
7. War or any act of war whether declared or not;
8. Property shipped as freight or shipped prior to the Scheduled Departure Date.
9. Delay or loss of market value;
10. Indirect or consequential loss or damage of any kind;
11. Theft or pilferage while left unattended in any vehicle if the vehicle is not properly secured;

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12. Electrical current including electric arcing that damages or destroys electrical devices or appliances; or
13. Mysterious disappearance.

BAGGAGE/PERSONAL EFFECTS

We will pay **You** up to the maximum shown on the Schedule of Benefits, subject to the **Deductible**, for **Loss**, theft or damage to **Baggage** and personal effects, provided that **You, Your Traveling Companion** or **Your Immediate Family Member** has taken all reasonable measures to protect, save and/or recover the property at all times. The **Baggage** and personal effects must be owned by and accompany **You** during the **Covered Trip**. Original receipts and a police report from the local jurisdiction (in the event of theft) must be provided for reimbursement. **You** have checked **Your Baggage** with a **Common Carrier** and delivery is delayed, coverage for **Baggage** will be extended until the **Common Carrier** delivers the property.

There is a per article limit shown on the Schedule of Benefits. There is a combined maximum limit shown on the Schedule of Benefits for the following: jewelry, watches, articles consisting in whole or in part of silver, gold or platinum; furs, articles trimmed with or made mostly of fur, sports equipment, radios, cameras, camcorders and their accessories and related equipment and other electronic items.

We will pay **You** for fees associated with the replacement of **Your** passport during **Your Covered Trip**. Receipts are required for reimbursement. **We** will also reimburse **You** for charges and interest incurred due to unauthorized use of **Your** credit cards if such use occurs during **Your** Trip and provided that **You** have complied with all credit card conditions imposed by the credit card companies. **We** will pay the lesser of the following:

- (a) **Actual Cash Value**, as determined by Us, at time of **Loss**, theft or damage to **Baggage** and personal effects; or
- (b) the cost of repair or replacement.

In addition to the General Limitations and Exclusions, the following exclusions apply to the Baggage/Personal Effects Benefit.

We will not provide benefits for any **Loss** or damage to:

1. animals;
2. automobiles and automobile equipment;
3. boats or other vehicles or conveyances;
4. trailers;
5. motors;
6. motorcycles;
7. aircraft;
8. bicycles (except when checked as **Baggage** with a **Common Carrier**);
9. eyeglasses, sunglasses or contact lenses;
10. artificial teeth and dental bridges;
11. hearing aids;
12. prosthetic limbs;
13. keys, money, stamps, securities and documents;
14. tickets for entertainment events or other source of leisure activities;
15. art objects and musical instruments;
16. consumables including medicines, perfumes, cosmetics, and perishables;
17. professional or occupational equipment or property, whether or not electronic, **Business Equipment**;
18. cellphones, computer and computer hardware or software; electronic computer devices; or
19. property illegally acquired, kept, stored or transported.

Any **Loss** caused by or resulting from the following is excluded:

1. wear and tear or gradual deterioration;
2. breakage of brittle or fragile articles;
3. insects or vermin;
4. inherent vice or damage while the article is actually being worked upon or processed;

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5. confiscation or expropriation by order of any government;
6. radioactive contamination;
7. war or any act of war whether declared or not;
8. property shipped as freight or shipped prior to the **Scheduled Departure Date**.
9. delay or loss of market value;
10. indirect or consequential loss or damage of any kind;
11. theft or pilferage while left unattended in any vehicle if the vehicle is not properly secured;
12. electrical current including electric arcing that damages or destroys electrical devices or appliances; or
13. mysterious disappearance.

EMERGENCY MEDICAL EVACUATION

We will pay, subject to the limitations set out herein, for covered **Emergency Medical Evacuation** expenses reasonably incurred if **You** suffer an **Accidental Injury** or **Emergency Sickness** that warrants **Your Emergency Medical Evacuation** while **You** are on a **Covered Trip**. Benefits payable are subject to the Maximum Benefit per **Insured** shown on the Schedule of Benefits for all **Emergency Medical Evacuations** due to all injuries from the same **Accident** or all **Emergency Sickness** from the same or related causes.

A legally licensed **Physician**, in coordination with **Our Assistance Company**, must order the **Emergency Medical Evacuation** and must certify that the severity of **Your Accidental Injury** or **Emergency Sickness** warrants **Your Emergency Medical Evacuation** to the closest adequate medical facility. The **Assistance Company** or **We** must review and approve the necessity of the **Emergency Medical Evacuation** based on the inadequacy of local medical facilities. The **Emergency Medical Evacuation** must be coordinated through the most direct and economical conveyance and route possible, such as air or land ambulance or commercial airline carrier.

Covered **Emergency Medical Evacuation** expenses are those for **Medically Necessary Transportation**, including **Reasonable and Customary** medical services and supplies incurred in connection with **Your Emergency Medical Evacuation**. Expenses for **Transportation** must be:

- a. Recommended by the attending **Physician**;
- b. Required by the standard regulations of the conveyance transporting **You**; and
- c. Reviewed and pre-approved by **Our Assistance Company**.

We will also pay **Reasonable and Customary** expenses, for **Escort** expenses required by **You**, if **You** are disabled during a **Covered Trip** and an **Escort** is recommended in writing by an attending **Physician** and such expenses are pre-approved by **Our Assistance Company**. In the event the **Emergency Medical Evacuation** is not approved by **Our** designated **Assistance Company** prior to the start of the evacuation, reimbursement may be limited to the amount **Our** designated **Assistance Company** would have authorized had the **Emergency Medical Evacuation** been approved.

If **You** are hospitalized for more than the number of days shown on the Schedule of Benefits following a covered **Emergency Medical Evacuation**, **We** will pay, subject to the limitations set out herein, for expenses:

- a. To return **You** to **Your Primary Residence** in the United States, with an attendant if necessary, any of **Your Dependent Children** who were accompanying **You** when the **Accidental Injury** or **Emergency Sickness** occurred and were left alone as a result of same. **Our** payment will not exceed the cost of a single one-way **Economy Fare**, less the value of applied credit from any **Unused** return travel tickets per person; and
- b. To bring one (1) person chosen by **You** to and from the **Hospital** or other medical facility where **You** are confined if **You** are alone, but not to exceed the cost of one (1) round-trip **Economy Fare**.

In addition to the above covered expenses, if **We** have previously evacuated **You** to a medical facility, **We** will pay **Your** airfare costs from that facility to **Your Primary Residence**, within 1 year from **Your** original **Scheduled Return Date**, less refunds from **Your Unused Transportation** tickets. Airfare costs will be **Economy Fare** or first class if **Your** original tickets are first class. This benefit is available only if it is not provided under another coverage in the Policy.

Transportation of Spouse or Domestic Partner:

If:

- a. **You** are confined to the **Hospital** for more than the number of days shown on the Schedule of Benefits;
- b. The attending **Physician** certifies that due to **Your Accidental Injury** or **Emergency Sickness**, **You** will be required to stay in the **Hospital** for more than the number of consecutive days shown on the Schedule of Benefits; or
- c. **You** die on the **Covered Trip** and require **Repatriation of Remains**,

We will return **Your Spouse** or **Domestic Partner** to **Your Primary Residence**. **Our** payment will not exceed the cost of a single one-way **Economy Fare**, less the value of applied credit from any **Unused** return travel ticket.

Escort Service: **We** will pay to return any of **Your Dependent Children** who were accompanying **You** at the time of **Your Accidental Injury** or **Emergency Sickness** back to **Your Primary Residence**, including the cost of an attendant for a minor child. Such expenses shall not exceed the cost of a one-way **Economy Fare**, less the value of any applied credit from any **Unused** return travel tickets for each person. The **Escort** service must be arranged and approved by **Us** or **Our Assistance Company**.

INTERRUPTION FOR ANY REASON

Optional Coverage purchased separately. See confirmation of insurance to confirm additional premium.

Coverage is provided for this benefit if:

1. Purchased within 14 days of the date the **Initial Trip Payment** is paid; and
2. **You** insure the cost of any subsequent arrangement(s) added to the same **Covered Trip** within 14 days of the date of **Payment or Deposit** for any subsequent **Covered Trip** arrangement(s).

If **You** interrupt **Your Covered Trip**, 72 hours or more after **Your** actual **Departure Date**, for any reason not otherwise covered by this **Policy**, benefits will be paid, up to the lesser of:

- a. the Maximum Benefit Amount shown in **Your** Schedule of Benefits; or
- b. 50% of the total amount of coverage **You** purchased, to reimburse **You** for the **Prepaid Payments** or deposits for unused non-refundable land or water **Travel Arrangements**.

This benefit is only available for **Trips** with a per person cost of \$30,000 or less.

This Interruption For Any Reason Benefit does not cover:

1. penalties associated with any air or other travel arrangements not provided by **Travel Supplier**; or
2. the failure of **Travel Supplier** to provide the bargained-for **Travel Arrangements** due to cessation of operations for any reason.

These benefits will not duplicate any other benefits payable under the **Policy** or any coverage(s) attached to the **Policy**.

ITINERARY CHANGE

In the event a **Cruise** line makes a **Change in Your Trip Itinerary**, without **Your** approval, prior to **Your** actual departure date, **We** will pay the Maximum Benefit shown on the Schedule of Benefits. Verification by the **Cruise** line of the change in the scheduled **Trip Itinerary** will be necessary for claim payment.

ITINERARY CHANGE – PRE-PAID EXCURSION

In the event a **Cruise** line makes a **Change in Your Trip Itinerary** after **Your** actual departure date that prevents **You** from participating in an event/activity that was pre-paid prior to departure and scheduled on **Your Trip Itinerary**, **Your** nonrefundable pre-paid event/activity expenses will be reimbursed up to the Maximum Benefit shown on the Schedule of Benefits, subject to any applicable sub-limits.

Benefits will not be paid if the event/activity is rescheduled during the course of the **Covered Trip**.

Verification by the **Cruise** line of the change in the scheduled **Trip Itinerary** will be necessary for claim payment.

For purposes of this coverage, the following definition is added:

Trip Itinerary means a plan of travel for **Your Covered Trip** that is provided by the **Cruise** line.

MISSED CONNECTION

We will pay the benefit shown on the Schedule of Benefits if, during a **Covered Trip**, **You** missed a connecting flight by the minimum number of hours stated on the Schedule of Benefits resulting from cancellation or delay of all regularly scheduled airline flights due to **Inclement Weather** or any delay caused by a **Common Carrier**. Benefits of up to the amount shown on the Schedule of Benefits are provided to cover:

- a. Additional transportation expenses needed for **You** to join the departed **Covered Trip**;
- b. Reasonable accommodations and meal expenses; and
- c. Non-refundable **Covered Trip** payments for the unused portion of **Your Covered Trip**.

Coverage is secondary to any compensation provided by a **Common Carrier**. Coverage will not be provided to **You** if **You** are able to meet **Your** scheduled connection departure but cancel **Your Covered Trip** due to **Inclement Weather**.

Benefits payable are subject to the Maximum Benefit shown on the Schedule of Benefits.

MISSED PORT OF CALL

We will reimburse **You**, up to the Maximum Benefit shown on the Schedule of Benefits, if **You** miss **Your Cruise** departure or connecting flight, by the number of hours stated on the Schedule of Benefits. **Your Cruise** departure or connecting flight must be scheduled during **Your Covered Trip**. Missing such **Cruise** departure or connecting flight must be the result of cancellation or a delay of all regularly scheduled airline flights due to the following events:

- a. Any delay of a **Common Carrier** (the delay must be documented by the **Common Carrier**);
- b. Documented weather condition preventing **You** from getting to the point of departure for **Your Covered Trip** or
- c. **Quarantine**, hijacking, **Strike**, **Natural Disaster**, terrorism or riot.

Benefits are provided for:

- a. Additional transportation expenses needed for **You** to join **Your** departed **Cruise**;
- b. **Reasonable Expenses** up to the Maximum Benefit per day shown on the Schedule of Benefits;
- c. **Your** pre-paid, nonrefundable expenses for the unused **Land/Sea/Air Arrangements**; or
- d. Pre-paid nonrefundable **Payments or Deposits** for the unused portion of **Your Cruise**.

Coverage is secondary to any compensation provided by a **Common Carrier**. Coverage will not be provided to individuals who are able to meet their scheduled departures but cancel their **Cruise** due to **Inclement Weather**.

PET KENNEL DELAY

We will reimburse **You**, up to the per day limit and maximum amount shown on the Schedule of Benefits, to cover the necessary additional kennel fees if **You** are delayed past the scheduled **Return Date** for at least 24 hours. The delay must occur while en route to **Your Return Destination**. **You** must place **Your Pet** in a kennel for the duration of the **Covered Trip** and be unable to collect **Your Pet** on the day previously agreed upon with the kennel, due to:

- a. **Your** involvement in or delay due to a traffic **Accident** while en route to a departure as substantiated by a police report;
- b. **Common Carrier** delay;
- c. **Your** or **Your Traveling Companion's** lost or stolen passports, travel documents, or money;
- d. **Inclement Weather** which prohibits **Your Common Carrier** departure;
- e. **You** or **Your Traveling Companion's Injury** or **Sickness** or death of **Your Traveling Companion**;
- f. Breakdown of **Your Owned or Rented Vehicle** en route to a departure when the rental is part of the **Covered Trip**;
- g. **Your** flight being cancelled or delayed because the airport from which the flight is scheduled to depart is temporarily closed due to a documented security breach or threat;
- h. Being confined as an **Inpatient** in a **Hospital**;
- i. Reasons listed under Trip Cancellation and Interruption.

Incurred expenses must be accompanied by receipts.

This benefit is payable for only one delay per **Covered Trip**.

Kennel Delay Proof of Loss

You must provide written confirmation of the reasons for delay from the **Common Carrier** whose delay resulted in the **Loss**, including but not limited to:

- a. Scheduled departure and return times and actual departure and return times;
- b. Written confirmation from the kennel advising the original pick-up date; and
- c. The actual pick-up date.

REPATRIATION OF REMAINS

We will pay the reasonable **Covered Repatriation Expenses** incurred to return **Your** body to **Your Primary Residence** if **You** die due to **Accidental Injury** or **Covered Sickness** during the **Covered Trip**, up to the maximum amount shown on the Schedule of Benefits.

Covered Repatriation Expenses include:

- a. The collection of the body of the deceased;
- b. The transfer of the body to a professional funeral home;
- c. Embalming and preparation of the body or cremation if so desired;
- d. Standard shipping casket;
- e. Any required consular proceedings;
- f. The transfer of the casket to the airport and boarding of the casket onto the plane;
- g. Any required permits and corresponding airfare; and
- h. The transfer of the deceased to their final destination.

All **Covered Expenses** must be approved in advance by **Our Assistance Company**.

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Escort Service: We will pay to return any of **Your Dependent Children** who were accompanying **You** at the time of **Your** death back to **Your Primary Residence**, including the cost of an attendant for a minor child. Such expenses shall not exceed the cost of a one-way economy airfare ticket, less the value of any applied credit from any unused return travel tickets for each person. The escort service must be arranged and approved by **Us** or **Our Assistance Company**.

TRAVEL MEDICAL AND DENTAL EXPENSE

We will pay **Reasonable and Customary Charges** up to the maximum limit shown on the Schedule of Benefits if **You** incur necessary **Covered Expenses** while on **Your Covered Trip** and as a result of an **Accidental Injury** or **Emergency Sickness** that first manifests itself during the **Covered Trip** and the initial documented treatment is given by a **Physician** during this **Trip**.

This coverage is considered **Primary** up to the amount listed in the Schedule of Benefits.

Covered Expenses for this benefit include but are not limited to:

- a. The services of a **Physician** or registered nurse (R.N), and related test or treatment;
- b. Charges for **Hospital** confinement and use of operating rooms;
- c. **Hospital** or ambulatory medical-surgical center services (this may also include expenses for a cruise ship cabin or **Hotel/Motel** room, not already included in the cost of **Your Covered Trip**, if recommended as a substitute for a **Hospital** room for recovery from an **Emergency Sickness**);
- d. Charges for anesthetics (including administration);
- e. X-ray examinations or treatments, and laboratory tests;
- f. Ambulance service;
- g. Drugs, medicines, prosthetics and therapeutic services and supplies; and
- h. Emergency dental treatment for the relief of pain.

We will pay benefits, up to the amount shown on the Schedule of Benefits, for emergency dental treatment for **Accidental Injury** to natural teeth while on **Your Trip**.

We will not pay benefits in excess of the **Reasonable and Customary Charges**. **We** will not cover any expenses incurred by another party at no cost to **You** or already included within the cost of the **Covered Trip**.

We will advance payment to a **Hospital**, up to the maximum shown on the Schedule of Benefits, if needed to secure **Your** admission to a **Hospital** during the **Covered Trip** because of **Accidental Injury** or **Emergency Sickness**.

Advance Payment: If **You** require admission to a Hospital during a **Covered Trip** for an **Injury** or **Sickness**, **We** or **Our** designated representative will arrange advance payment, if required by the Hospital, directly to the **Hospital**. **Hospital** confinement must be certified as **Medically Necessary** by the onsite attending **Physician**.

This amount will be deducted from the Travel Medical Expense benefit limit shown in the Schedule of Benefits. **You** agree to reimburse this payment to **Us** if:

- a. **You** do not complete the claims process as outlined in the Payment of Claims section; or
- b. It is determined that **Your** Travel Medical Expense claim is not covered.

We will provide advance payment when required and requested by **You**. However:

- a. **We** reserve the right to deny a request for advance payment if **We** confirm that **Your** claim is not covered under the **Policy**; and
- b. An advance payment made by **Us** is not a guarantee of claim approval.

Benefits for **Advance Payment** will not duplicate any other benefits payable under the **Policy**.

Dental Covered Expenses

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If **You** suffer an **Injury** or a **Sickness** that requires emergency dental treatment by a Dentist, **We** will reimburse **You**, up to the amount shown in the Schedule of Benefits, for the following emergency dental expenses:

- a. Services and supplies for the relief of dental pain; and
- b. The repair or replacement of teeth or dental implants.

Coverage for emergency dental treatment does not apply if treatment or expenses are incurred after **You** have reached **Your Return Destination**, regardless of the reason.

Your duties in the event of a **Loss**:

- a. **You** must provide **Us** with all bills and reports for medical and/or dental expenses claimed;
- b. **You** must provide any requested information related to the claimed expense(s), including but not limited to, an explanation of benefits from any other applicable insurance;
- c. **You** must sign a patient authorization to release any information required by **Us**, to investigate **Your** claim.

Travel Medical and Dental Expense Exclusions:

In addition to the General Limitations and Exclusions, the following exclusions apply to the Travel Medical and Dental Expense Benefit. No benefits will be paid for any loss for, caused by, or resulting from:

1. Any service provided by **You**, a **Family Member**, or **Your Traveling Companion**;
2. Alcohol or substance abuse or treatment for the same;
3. **Experimental or Investigative** treatment or procedures;
4. Expenses incurred by any **Child** born during the **Covered Trip**;
5. Care or treatment which is not **Medically Necessary**, except for related reconstructive surgery resulting from trauma, infection or disease;
6. Routine physical examinations;
7. Repair or replacement of hearing aids, any type of eye glasses, contact lenses, or sunglasses;
8. Mental health care; or
9. Physical therapy or occupational therapy.

TRIP CANCELLATION

We will reimburse **You**, up to the amount shown on the Schedule of Benefits, for Trip Cancellation **Covered Expenses**, if **You** are prevented from taking **Your Covered Trip** due to any of the **Unforeseen Events** listed below. The Event must occur before **You** depart on **Your Covered Trip** and while **Your** coverage is in effect under this **Policy**.

Trip Cancellation Covered Expenses

Forfeited, **Prepaid**, non-refundable, and non-refunded published **Payments or Deposits** that **You** paid for **Your** unused **Trip**. Should **You** elect to reschedule **Your Trip** instead of cancelling, in lieu of covering these expenses **We** will pay for **Change Fees** charged by **Your Travel Supplier**.

Special Conditions: **You** must advise the **Travel Supplier** and **Us** as soon as reasonably possible in the event of a claim. **We** will not pay benefits for any additional charges incurred that would not have been charged had **You** notified the **Travel Supplier** and **Us** as soon as reasonably possible.

The following are the Unforeseen Events for Trip Cancellation:

Health and Family

1. Any **Injury** or **Sickness**:
Suffered by **You**, **Your Traveling Companion**, **Your Immediate Family Member**, or **Your Traveling Companion's Immediate Family Member**, that is so disabling as to cause a

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reasonable person to cancel the **Covered Trip** which results in medically imposed restrictions as certified by a **Physician** at the time of **Loss** preventing **Your** participation in the **Covered Trip**.

2. **Your** Death or the Death of **Your Traveling Companion** or **Your Immediate Family Member**.

Transportation and Accommodation

3. A road closure causing a delay in reaching **Your Destination** for at least 24 hours.
4. **Strike** that causes complete cessation of travel services of **Your Common Carrier** for at least 48 consecutive hours.
5. The **Destination** is under an active hurricane warning as declared by the National Oceanic and Atmospheric Administration, National Hurricane Center on **Your Scheduled Departure Date**. The hurricane warning must occur more than 14 days after the purchase of this **Policy**. In order to receive benefits under this covered event, **You** must have 7 days or 50% of **Your** total **Trip** length or less remaining at the time the hurricane warning is lifted.
6. **Your Travel Supplier** cancels **Your** scheduled **Cruise** due to insufficient or excessive water levels in the body of water where the **Cruise** is scheduled to sail.

Weather

7. **Inclement Weather, Natural Disasters, Terrorist Incident** or the **Common Carrier's** mechanical breakdown that results in the complete cessation of travel services at the point of departure or **Destination** for at least 24 consecutive hours.
8. Mandatory evacuation ordered by local authorities at **Your Destination** due to a **Natural Disaster**. **You** must have 50% or less of **Your Covered Trip** remaining at the time the mandatory evacuation ends, in order for this benefit to be payable.
9. **Natural Disaster** or documented **Man-made Disaster** at the point of departure or **Your Destination** that renders **Your Primary Residence** or the accommodations at **Your Destination Uninhabitable**.

Legal

10. **You** and/or **Your Traveling Companion** are required to serve on a jury, subpoenaed, required to appear as a witness in a legal action, provided **You** or **Your Traveling Companion** are not a party to the legal action or appearing as a law enforcement officer.

Personal Safety and Security

11. A politically motivated **Terrorist Incident** that occurs within 30 days of **Your** departure and within 25 miles of a **City** listed on **Your** itinerary. The **Terrorist Incident** must occur on or after the **Effective Date** of **Your Trip** Cancellation Coverage.
12. A documented theft of passports or visas. Documented means that **You** have reported the theft to the local authorities.
13. **You** or **Your Traveling Companion** being directly involved in or delayed due to a traffic **Accident** substantiated by a police report, while en route to departure.
14. **You** and/or **Your Traveling Companion** are hijacked.

15. **You** and/or **Your Traveling Companion** are **Quarantined**.

TRIP DELAY

We will pay **You** additional expenses on a one-time basis, up to the maximum shown on the Schedule of Benefits, if **You** are delayed en route to or from **Your Covered Trip** for at least the number of hours shown on the Schedule of Benefits due to any of the **Unforeseen Events** listed below, occurring on or after the **Effective Date** of the **Policy**.

Additional Expenses include:

- a. Any prepaid, unused, non-refundable **Land/Sea/Air Arrangements**;
- b. Any **Reasonable Additional Expenses** incurred (meals, accommodations, local transportation, and telephone calls);
- c. An Economy Fare from the point where **You** interrupted **Your Covered Trip** to a destination where **You** can resume **Your Covered Trip**; or
- d. A one-way Economy Fare to return **You** to **Your** originally scheduled **Return Destination**.

The following are the Unforeseen Events for Trip Delay:

1. **You** or **Your Traveling Companion** being directly involved in or delayed due to a traffic **Accident** substantiated by a police report, while en route to departure.
2. **Strike** that causes complete cessation of travel services of **Your Common Carrier**.
3. Inclement **Weather**, **Natural Disasters**, **Terrorist Incident** or the **Common Carrier's** mechanical breakdown that results in the complete cessation of travel services at the point of departure or **Destination**.
4. Mandatory evacuation ordered by local authorities at **Your Destination** due to a **Natural Disaster**. **You** must have 50% or less of **Your Covered Trip** remaining at the time the mandatory evacuation ends, in order for this benefit to be payable. **We** will only pay benefits for losses occurring within 30 calendar days after the evacuation order goes into effect.
5. A documented theft of passports or visas. Documented means that **You** have reported the theft to the local authorities.
6. **You** and/or **Your Traveling Companion** are hijacked.
7. **You** and/or **Your Traveling Companion** are **Quarantined**.
8. Adverse weather or **Natural Disaster** resulting in the obstruction of public roadways or curtailment of **Public Transportation**, that prevents **Your** ability to arrive at **Your Land/Sea/Air Arrangements**.

TRAVEL INCONVENIENCE

We will pay a one-time benefit as shown on the Schedule of Benefits per **Insured** if any one of the following events occur while **You** are on a **Covered Trip**:

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- a. Flight Delay – the arrival of **Your** airline flight at the **Destination** or **Return Destination** is delayed by 12 or more hours by the **Common Carrier**, based on the arrival time at the ticketed arrival airport. In the event of a dispute regarding the length of the delay, information from the U.S. Department of Transportation or other similar governmental sources will be considered the final authority;
- b. If **You** are **Confined** for more than 12 hours on a **Cruise** ship operating without one or more of the following essential provisions while on a **Covered Trip**: power, food, water or restroom facilities;
- c. Missed Connection – if, while on a **Covered Trip**, **You** miss a connecting flight departure while at the connection airport as a direct result of a previously scheduled flight **You** were ticketed on being delayed or diverted; or
- d. **Your Cruise** ship does not stop at a scheduled port of call due to **Natural Disaster**, adverse weather, **Civil Disorder**, mechanical breakdown, **Terrorist Incident**, or a medical incident involving another passenger on the ship.

You must provide **Us** or **Our Administrator** with documentation to support that the claimed event occurred.

TRIP INTERRUPTION

We will pay a benefit, up to the maximum shown on the Schedule of Benefits, if **You** are prevented from continuing or resuming **Your Covered Trip** due to any of the **Unforeseen Events** listed below occurring on or after the **Effective Date** of the **Policy**.

Trip Interruption Covered Expenses

- a. Forfeited, prepaid, non-refundable, and non-refunded published **Payments** that **You** paid for **Your** unused **Land/Sea/Air Arrangements**;
- b. Additional transportation expenses incurred by **You**, for travel by the most direct route to:
 - i. **Your** scheduled **Destination** if **Your** departure is delayed and **You** leave after the **Scheduled Departure Date** and time;
 - ii. Rejoin **Your Trip** in progress from the point where **You** interrupted **Your Trip**;
 - iii. The **Return Destination** of **Your Trip**.

Benefits payable for additional transportation expenses will not exceed the cost of airfare (the same class airfare on which **You** were originally booked) less any refunds paid or payable.

The following are the Unforeseen Events for Trip Interruption:

Health and Family

1. Any **Injury** or **Sickness**:
Suffered by **You**, **Your Traveling Companion**, **Your Immediate Family Member**, or **Your Traveling Companion's Immediate Family Member**, that is so disabling as to cause a reasonable person to interrupt the **Covered Trip** which results in medically imposed restrictions as certified by a **Physician** at the time of **Loss** preventing **Your** continued participation in the **Covered Trip**.
2. **Your** Death or the Death of **Your Traveling Companion** or **Your Immediate Family Member**.

Transportation and Accommodation

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3. **Strike** that causes complete cessation of travel services of **Your Common Carrier** for at least 48 consecutive hours.

Weather

4. Inclement **Weather, Natural Disasters, Terrorist Incident** or the **Common Carrier's** mechanical breakdown that results in the complete cessation of travel services at the point of departure or **Destination** for at least 12 consecutive hours.
5. Mandatory evacuation ordered by local authorities at **Your Destination** due to a **Natural Disaster**. **You** must have 50% or less of **Your Covered Trip** remaining at the time the mandatory evacuation ends, in order for this benefit to be payable. **We** will only pay benefits for losses occurring within 30 calendar days after the evacuation order goes into effect.
6. **Natural Disaster** or documented **Man-made Disaster** at the point of departure or **Your Destination** that renders **Your Primary Residence** or the accommodations at **Your Destination Uninhabitable**. **We** will only pay benefits for losses occurring within 30 calendar days after the **Natural Disaster**.

Personal Safety and Security

7. A politically motivated **Terrorist Incident** within 30 days of **Your Scheduled Departure Date** and within 30 miles of a **City** listed on **Your** itinerary.
8. A documented theft of passports or visas. Documented means that **You** have reported the theft to the local authorities.
9. **You** and/or **Your Traveling Companion** are hijacked.
10. **You** and/or **Your Traveling Companion** are **Quarantined**.

RENTERS COLLISION INSURANCE

Optional Coverage purchased separately. See confirmation of insurance to confirm additional premium.

If **You** rent a car while on the **Covered Trip**, and the car, while in **Your** possession, is damaged due to collision, theft, vandalism, windstorm, fire, hail, flood or any cause not within **Your** control, **We** will pay the lesser of:

- a. The cost of repairs and rental charges imposed by the rental company while the car is being repaired;
- b. The **Actual Cash Value** of the car, meaning purchase price less depreciation; or
- c. The amount shown on the Schedule of Benefits.

Benefits are subject to the **Deductible** as shown on the Schedule of Benefits.

Coverage is provided to **You** and **Your Traveling Companions**, provided **You** and **Your Traveling Companions** are licensed drivers, and are listed on the **Rental Vehicle Agreement**.

You must perform the following duties in the event of loss:

- a. Take all reasonable, necessary steps to protect the vehicle and prevent further damage to it;
- b. Report the loss to the appropriate local authorities and the rental company as soon as reasonably possible;
- c. Obtain all information on any other party involved in an **Accident**, such as name, address, insurance information and driver's license number; and

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d. Provide **Us** with all documentation such as **Rental Vehicle Agreement**, police report and damage estimate.

In addition to the General Limitations and Exclusions in the **Policy**, the following exclusions apply to Renters Collision Insurance coverage. We will not pay for any loss involving or attributable to, in whole or in part, the following:

1. Any obligation **You** assume under any agreement (except insurance collision **Deductible**);
2. Rentals of trucks, campers, trailers, off-road vehicles, motor bikes, motorcycles, recreational vehicles, limousines or other commercial or **Exotic Vehicles**;
3. Any **Loss** that occurs if **You** are in violation of the **Rental Vehicle Agreement**;
4. Failure to report the loss to the proper local authorities and the rental company;
5. Damage to any other vehicle, structure or person as a result of a covered Loss;
6. Glass damage;
7. Overhead damage;
8. Tire damage;
9. Antique motor vehicles;
10. Any contents in the rental car;
11. Any **Loss** as the result of physical damage or loss attributable to mechanical breakdown or failure, wear and tear, gradual deterioration, corrosion, rust or freezing or any neglect or abuse of the vehicle by You; or
12. Confiscation or expropriation by order of any government.

For purposes of this coverage, the following definitions are added:

Exotic Vehicles means antique cars that are over 20 years old or have not been manufactured for 10 or more years or any vehicle with an original manufacturer's suggested retail price greater than \$50,000.

TRIP CANCELLATION FOR ANY REASON

Optional Coverage purchased separately. See confirmation of insurance to confirm additional premium.

Coverage is provided for this benefit if:

1. Purchased within 14 days of the date the **Initial Trip Payment**;
2. You insure the cost of any subsequent arrangement(s) added to the same **Covered Trip** within 14 days of the date of **Payment or Deposit** for any subsequent **Covered Trip** arrangement(s).

If **You** are prevented from taking **Your Covered Trip** for any reason not otherwise covered under the **Policy**, **We** will reimburse **You** or **Your** designated representative for 75% of the **Unused, Prepaid, forfeited, non-refundable Payments or Deposits** for the **Covered Trip** arrangement(s), up to the maximum shown on the Schedule of Benefits, provided the following conditions are met:

- a. This insurance coverage is purchased for the full cost of all non-refundable prepaid **Covered Trip** arrangements;
- b. **You** or **Your** designated representative cancels the **Covered Trip** no less than 48 hours prior to the **Scheduled Departure Date**;
- c. **You** are medically able to travel at the time **You** purchase this **Policy**;
- d. **You** insure 100% of **Your** prepaid **Payments** booked through the company from whom **You** purchased this **Policy** that are subject to cancellation penalties or restrictions;
- e. The **Covered Trip** is cancelled 48 hours or more prior to **Your Scheduled Departure Date**; and
- f. The booking for **Your Covered Trip** must be the first and only booking for the travel period and destination.

Trip Cancellation for Any Reason includes change of mind.

This coverage will be terminated, no benefits will be paid and any premium paid for this coverage will be refunded if the

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full costs of all prepaid, non-refundable **Covered Trip** arrangements are not insured.

SECTION V. CLAIMS PROCEDURES AND PAYMENT

All benefits will be paid in United States dollars. The following provisions apply to all benefits.

PAYMENT OF CLAIMS: **We** or **Our** authorized designee will pay a claim within 5 business days from receipt of the agreement by **Us** or from the date **You** comply with any conditions set forth in the agreement, whichever is later..

All claims will be paid to **You**. All or a portion of all other benefits provided may, at **Our** option, be paid directly to the provider of the service(s). All benefits not paid to the provider will be paid to **You**. In the event of **Your** death, claims will be paid to **Your** designated beneficiary or, if none, to **Your** estate. In the event **You** are a minor, incompetent or otherwise unable to give a valid release for the claim, **We** may make arrangements to pay claims to **Your** legal guardian, committee or other qualified representative. Any payment made in good faith will discharge **Our** liability to the extent of the claim.

The applicable benefit amount will be reduced by the amount of benefits, if any, previously paid by other insurance policies for the same **Loss**.

NOTICE OF CLAIM: Notice of claim must be given by the claimant (either **You** or someone acting for **You**) to **Us** or **Our** authorized designee, orally or in writing, within 20 days after a covered **Loss** first begins or as soon as reasonably possible. Notice must provide **Your** name, the **Travel Supplier's** name and the **Policy** number. If notice is mailed, it must be sent to **Our** administrative office, **Our** authorized designee at the address provided in the confirmation of insurance, or **Our** agent, if any.

CLAIM FORMS: When **We** receive a notice of claim, **We** will send **You** the forms to be used in filing proof of claim. If **We** or **Our** designee do not send **You** these forms within 15 days, **You** can meet the Proof of Loss requirement by sending **Us** or **Our** designee a written statement of the occurrence, nature and extent of the **Loss** within the time allowed for filing Proof of Loss under this **Policy**.

PROOF OF LOSS: The claimant (either **You** or someone acting for **You**) must send **Us** or **Our** authorized designee Proof of Loss within 90 days after a covered **Loss** occurs or as soon as reasonably possible. This must be a detailed, written statement.

OTHER INSURANCE WITH US: **You** may be covered under only one (1) travel **Policy** with **Us** for each **Covered Trip**. If **You** are covered under more than one (1) such **Policy**, **You** may select the coverage that is to remain in effect. In the event of death, the selection will be made by the beneficiary or estate. Premiums paid (less claims paid) will be refunded for the duplicate coverage that does not remain in effect.

PHYSICAL EXAMINATION AND AUTOPSY: **We** have the right to physically examine the **Insured** as often as is reasonably necessary while a claim is pending. **We** may choose the **Physician**. **We** also have the right to request an autopsy in the case of death, unless the law forbids it. **We** will pay the cost of the examination or autopsy.

The following provisions apply to Baggage Delay and Baggage / Personal Effects Coverage:

NOTICE OF LOSS: If **Your** covered property is lost, stolen or damaged, **You** must:

- a. Notify **Us**, **Our Administrator**, , or **Our** agent, if any, orally or in writing, as soon as possible;
- b. Take immediate steps to protect, save and/or recover the covered property;
- c. Give immediate written notice to the **Common Carrier** or bailee who is or may be liable for the **Loss** or damage; and
- d. Notify the police or other authority within 24 hours in the event of robbery or theft and provide **Us** with a copy of any police report.

SETTLEMENT OF LOSS: Claims for damage and/or destruction shall be paid within 5 business days from receipt of the agreement by **Us** or from the date **You** comply with any conditions set forth in the agreement, whichever is later.. Claims

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for lost property will be paid after the lapse of a reasonable time if the property has not been recovered. **You** must present acceptable Proof of Loss and the value involved to **Us**.

DISAGREEMENT OVER AMOUNT OF LOSS: If there is a disagreement about the amount of the **Loss** either **You** or **We** can make a written demand for an appraisal. After the demand, **You** and **We** will each select **Our** own competent appraiser. After examining the facts, each of the two appraisers will give an opinion on the amount of the **Loss**. If they do not agree, they will select an arbitrator. Any figure agreed to by two of the three (the appraisers and the arbitrator) will be binding. **You** will pay the appraiser that **You** select. **We** will pay the appraiser **We** choose. **You** will share equally with **Us** the cost for the arbitrator and the appraisal process. The dispute resolution/arbitration shall take place in the county in which **You** live, unless both parties agree otherwise.

BANKRUPTCY, INSOLVENCY, OR DISSOLUTION: The bankruptcy, insolvency, or dissolution of the **Insured** shall not relieve **Us** of any of **Our** obligations under this **Policy**, and in case an execution against the **Insured** on a final judgment is returned unsatisfied, then such judgment creditor shall have a right of action on this **Policy** against **Us** to the same extent that the **Insured** would have, had the **Insured** paid the final judgment.

SECTION VI. GENERAL LIMITATIONS AND EXCLUSIONS

Coverages to which General Exclusions apply: In addition to any applicable benefit-specific exclusions, the following exclusions apply to all **Losses** and all benefits. Unless otherwise shown below, these exclusions apply to **You, Your Traveling Companion, Immediate Family Member, or Pet**.

Pre-Existing Conditions Waiver

We will waive the **Pre-Existing Conditions** exclusion provided:

- a. The **Policy** is purchased within 14 days of **Your Initial Trip Deposit**;
- b. The booking for the **Covered Trip** must be the first and only booking for this travel period and **Destination**;
- c. **You** are not disabled in a way that prevents **You** from travelling at the time **You** pay the premium;
- d. **You** are medically able to travel when the plan is purchased; and
- e. **You** insure 100% of **Your Trip Cost**.

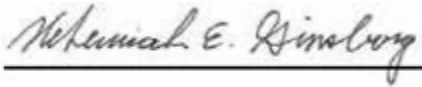
We will not pay for **Loss** caused by or resulting from:

1. **Pre-Existing Conditions**, unless the **Pre-Existing Conditions Waiver** is met;
2. Commission or the attempt to commit a criminal act by **You, Your Traveling Companion** or **Your Immediate Family Member**, whether insured or not;
3. Dental treatment except as a result of an **Accidental Injury** to sound natural teeth or emergency dental treatment for relief of pain;
4. Claims resulting from expenses incurred and as a result of being under the influence of narcotics, unless prescribed by a **Physician** and taken in accordance with the **Physician's** recommendations;
5. Mental or emotional disorders, unless **Hospitalized** at the time of **Loss** as a result thereof;
6. Any non-**Emergency Treatment** or surgery, routine physical examinations, hearing aids, eyeglasses or contact lenses;
7. Participating in bodily contact sports; skydiving; mountaineering where ropes or guides are normally used; hang gliding; parachuting; any race by horse, motor vehicle or motorcycle; bungee cord jumping; scuba diving, unless accompanied by a dive master where depth does not exceed one-hundred (100) feet; spelunking or caving; or rock climbing;
8. **Your** participation in **Adventure Activities, Winter Activities** or dangerous activities, except as a spectator;
9. Serving as a contractor for the military, participation in any military maneuver or training exercise, police service or military service;
10. Participation as a professional athlete; participation in non-professional, organized amateur or interscholastic athletics or sports competitions or events;
11. Piloting or learning to pilot or acting as a member of the crew of any aircraft;
12. Pregnancy and childbirth of the **Insured** or **Traveling Companion** other than **Unforeseen Complications of Pregnancy** if **Hospitalized** during a **Covered Trip**;


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13. Cosmetic surgery (except that cosmetic surgery shall not include reconstructive surgery when such service is incidental to or follows surgery resulting from trauma, infection, or other diseases of the involved part) and reconstructive surgery because of congenital disease or anomaly of a covered **Dependent Child** which has resulted in a functional defect;
14. **Your** intentionally self-inflicted injury while sane or insane, or suicide, attempted suicide, or any intentionally self-inflicted injury committed while sane or insane by **You, Your Traveling Companion** or **Your Immediate Family Member**, whether or not insured;;
15. Traveling for the purpose of securing medical treatment;
16. War, invasion, acts of foreign enemies, hostilities between nations (whether declared or not) or civil war;
17. **Your** participation in **Civil Disorder**, riot or a felony;
18. **Accidental Injury** or **Covered Sickness** when traveling against the advice of a **Physician**;
19. Care or treatment that is not **Medically Necessary**;
20. Services not shown as covered; and expenses not approved by **Our Assistance Company** in advance;
21. Care or treatment for which compensation is payable under Worker's Compensation Law, any Occupational Disease Law; the 4800 Time Benefit plan or similar legislation;
22. Directly or indirectly, the actual, alleged or threatened discharge, dispersal, seepage, migration, escape, release or exposure to any hazardous biological, chemical, nuclear radioactive material, gas, matter or contamination;
23. **Pandemic** or **Epidemic**; or
24. Driving or operating a motor vehicle while intoxicated, if **You** are determined to have a blood alcohol level exceeding the legal limit as defined by the state or jurisdiction in which the loss occurs.

In Witness Whereof, **We** have caused this **Policy** to be executed and attested.



Nehemiah E. Ginsburg,
General Counsel and Secretary



Steve Blakey,
President and Chief Executive Officer

STARR

INSURANCE COMPANIES

MINNESOTA GUARANTY NOTICE

NOTICE CONCERNING POLICYHOLDER RIGHTS IN AN INSOLVENCY UNDER THE MINNESOTA INSURANCE GUARANTY ASSOCIATION LAW

The financial strength of your insurer is one of the most important things for you to consider when determining from whom to purchase a property or liability insurance policy. It is your best assurance that you will receive the protection for which you purchased the policy. If your insurer becomes insolvent, you may have protection from the Minnesota Insurance Guaranty Association as described below but to the extent that your policy is not protected by the Minnesota Insurance Guaranty Association or if it exceeds the guaranty association's limits, you will only have the assets, if any, of the insolvent insurer to satisfy your claim.

Residents of Minnesota who purchase property and casualty or liability insurance from insurance companies licensed to do business in Minnesota are protected, SUBJECT TO LIMITS AND EXCLUSIONS, in the event the insurer becomes insolvent. This protection is provided by the Minnesota Insurance Guaranty Association.

Minnesota Insurance Guaranty Association
7600 Parklawn Ave. STE 329 Edina, MN 55435
Phone: 952-831-1908
Fax: 952-831-1973

The maximum amount that the Minnesota Insurance Guaranty Association will pay in regard to a claim under all policies issued by the same insurer is limited to \$ 300,000. This limit does not apply to workers' compensation insurance. Protection by the guaranty association is subject to other substantial limitations and exclusions. If your claim exceeds the guaranty association's limits, you may still recover a part or all of that amount from the proceeds from the liquidation of the insolvent insurer, if any exist. Funds to pay claims may not be immediately available. The guaranty association assesses insurers licensed to sell property and casualty or liability insurance in Minnesota after the insolvency occurs. Claims are paid from the assessment.

THE PROTECTION PROVIDED BY THE GUARANTY ASSOCIATION IS NOT A SUBSTITUTE FOR USING CARE IN SELECTING INSURANCE COMPANIES THAT ARE WELL MANAGED AND FINANCIALLY STABLE. IN SELECTING AN INSURANCE COMPANY OR POLICY, YOU SHOULD NOT RELY ON PROTECTION BY THE GUARANTY ASSOCIATION.

THIS NOTICE IS REQUIRED BY MINNESOTA STATE LAW TO ADVISE POLICYHOLDERS OF PROPERTY AND CASUALTY INSURANCE POLICIES OF THEIR RIGHTS IN THE EVENT THEIR INSURANCE CARRIER BECOMES INSOLVENT. THIS NOTICE IN NO WAY IMPLIES THAT THE COMPANY CURRENTLY HAS ANY TYPE OF FINANCIAL PROBLEMS. ALL PROPERTY AND CASUALTY INSURANCE POLICIES ARE REQUIRED TO PROVIDE THIS NOTICE.

These limitations have no effect on the coverage provided under this Policy.